

Biography

With over 15 years of technical writing and training experience, Jason Hall brings excellence to all his documentation endeavours. He has prepared industry-relevant user manuals and training materials for a great variety of sectors from law enforcement to inventory management to health care software products.

Past clients include BC Lotteries Corporation, Webtech Wireless, WorkSafeBC and BC Renal Agency. As an instructor at British Columbia Institute of Technology (BCIT), Jason mentors emerging writers to create effective documentation that is appropriate to its designated audience.

Jason is comfortable with the full documentation development cycle including interviewing subject matter experts, creating documentation needs analyses, and converting product specs into accessible end-use documentation. His strong software skills allow him to develop templates, style sheets, and provide a polished finish to documents with effective and well-designed graphic components.